

JOINING THE UPSIDE NATIONAL HERITAGE DAY COMPETITION

COMPETITION TERMS & CONDITIONS ("T's & C's")

Date these T's and C's were first published: 1 September 2024

Date these T's and C's were last changed: N/A

These T's & C's, as may be amended from time to time, explain your rights and duties in respect of the Competition. If you take part in this Competition and/or accept any prize, these T's and C's will apply to you. Please read the T's and C's carefully and pay special attention to all the terms printed in bold.

1.	Competition name:	Joining the Upside National Heritage Day Competition
2.		This Competition is conducted and organized by the Stoneridge Centre (" Centre ") and offered by Redefine Properties Limited (Registration Number: 1999/018591/06) (" Landlord "). In these T's & C's, we refer to the above promoter(s) as "the Landlord" and the entrants as "the Participant(s)" or "you".
	IMPOR	TANT INFORMATION
3.	Eligibility: Who may enter the Competition?"	To enter the Competition, a Participant must be 18 years old, and in possession of a valid South African identity document or passport.
		Furthermore, a Participant needs to be in possession of an internet-enabled device (" Device ") such as a cellular phone, tablet, and/or laptop.
4.	Who cannot enter the Competition?	The Competition may not be entered into by any director, member, partner, employee, agent, consultant, tenant of the Landlord at the Centre, the marketing service providers, and/or any person who directly or indirectly controls or is controlled by these entities, including their spouses, life partners, business partners, immediate family members.
5.	Competition Period:	The Competition will run from 1 - 30 September 2024 ("Competition Period").
		Please be advised that the Competition will only take place on the Competition Period and any entries received after the Competition Period will not be taken into consideration.
6.	How to enter?	To enter the Competition, a Participant will be required, for the duration of the Competition period to:

REDEFINE PROPERTIES LIMITED Reg no 1999/018591/06 155 West, 4th floor, 155 West Street, Sandown, Sandton, Johannesburg 2196, South Africa | Telephone +27 11 283 0000 PostNet Suite 264, Private Bag X31, Saxonwold 2132, South Africa Redefine Customer Care Centre +27 860DEFINE (333463) www.redefine.co.za

Regional offices Cape Town | Durban | Nelspruit | Polokwane

DIRECTORS SM Pityana* (Independent non-executive chairman), B Mathews*, ASP Dambuza*, AJ König (Chief executive officer), D Radley*, M Barkhuysen*, LC Kok (Chief operating officer), LJ Sennelo*, NB Langa-Royds*, NG Nyawo (Chief financial officer) *Independent non-executive director



	I.	visit the Centre's Facebook and/or Instagram pages on: <u>https://www.facebook.com/StoneridgeCentre</u> and/or <u>https://www.instagram.com/stoneridge_centre/</u> ("Social Page");
	II.	navigate your way through the Social Page/s to locate the Competition post ("Post");
	111.	share your positive upside story highlighting their story on how they opted for the upside when life was on the downside in the comment section of the Facebook and Instagram competition posts.
	IV.	follow the prompts to submit the entry ("Entry").
	right to dia meet the	llord in its sole and absolute discretion, reserves the squalify and immediately remove any Entry that fails to aforementioned criteria, is offensive and/or is not the purpose of the Competition.
	Upon compliance with (I-IV) abov	ompliance with (I-IV) above a Participant will cally be deemed to have entered the Competition.
	acknowle and you	be advised that by submitting your Entry, you edge that you have read the Competition T's & C's grant the Landlord permission to use and/or your Picture/Selfie on the Centre's social media
Limitation on entries		ant can only enter once during the Competition Period only win once.
How will the Winner/s be selected?		llord will select 1 (One) winner (" Winner ") through by d selection process.
Winner announced on		ner will be announced on 4 th October 2024 or at any e, the Landlord deems fit.
	How will the Winner/s be selected?	II.II.III.III.III.IV.The Land right to dia meet the related toUpon co automatiPlease b acknowle and you upload y page(s).Limitation on entriesA Particip and can co automateHow will the Winner/s be selected?The Land automate



10.	The prizes	The Winner shall receive 1 (One) voucher to the value of R2 000.00 (Two Thousand Rand) only(" Prize ") to be spent at the Centre wherein the voucher is strictly for the winner.
		The Prize is courtesy of the Landlord and is subject to the T's & C's that may be imposed by the Landlord from time to time.
		None of the prizes are transferable and will not be changed, deferred, or exchanged for cash for any reason whatsoever.
11.	How will the Winner/s be informed?	The Landlord will use all reasonable efforts to contact the Winner via their telephone number and email address during trading hours between 8h00 – 17h00.
		If the Landlord is unable to contact or reach the Winner within 14 (Fourteen) days of having announced the Winner, the Entry by that person will be disqualified and the Landlord shall be entitled to perform a further electronic selection to determine another Winner, following the abovementioned entry process. That Winner will also be contacted by the Landlord via any of the abovementioned media portals, as soon as reasonably practicable.
12.	Upliftment of prizes	Once the Winner has been announced, the Winner must make their way to the Centre management offices (" Centre Management ") located at the Centre between 8h00 - 17h00 (" Trading Hours ") Monday to Friday to uplift the Prize. The Winner must: (i) appear in person; and (ii) be able to furnish a copy of his/her identity document or valid passport upon upliftment of the Prize. The Winner acknowledges and accepts that s/he will be required to complete a waiver before the prize can be handed over. The Landlord reserves the right to withhold the Prize until the Winner completes the same
13.	Deadline for claiming prizes	If the Winner does not collect the Prize within 7 (Seven) days of being informed that he/she has won, the Winner shall be deemed to have automatically forfeited the Prize.
14.	Data usage and Privacy policy	Participants are fully aware that in order for the Landlord to offer the Competition, the Landlord may collect and use personal information of the Participants. The personal information may include but is in no way limited to a Participant's:
		a. First name



[b and surname:
		 b. and surname; a. Physical address;
		c. Physical address;
		d. Email address;
		e. Mobile number; and/or
		f. Images/ photographs.
		Personal information that a Participant provides to the Landlord when entering the Competition, may, subject to prevailing law, be used for future marketing activity by the Landlord unless the Participant duly notifies the Landlord that he/she wishes to opt out of receiving such marketing communications. The Landlord warrants that the personal information will be treated in a confidential manner and will not be shared with any unauthorized third parties. The Landlord will disclose the personal information only if required to do so by law.
15.	Platform where these T's	For the duration of the Competition Period, a copy of these T's
	& C's can be found:	and C's can, at no cost -
		I. be found on the following on the following Centre's
		website:
		https://stoneridge.co.za/home/
16.	General terms	 The Landlord reserves the right to terminate the Competition with immediate effect before the end of the Competition Period at any time, if deemed necessary in its sole discretion or if circumstances arise outside of its control. No Participant will have any claim against the Landlord for such a termination. The Landlord shall not be responsible for any loss or misdirected entries, including but not limited to entries that were not received due to any failure of hardware, software, or other computer or technical systems affecting participating in the Competition. Participation in the Competition constitutes automatic acceptance of the T's and C's contained herein and the Participant agrees to abide by the T's and C's. Winners may not win any Centre Competition more than once in a 30-day period. Any winners drawn who have won in the last 30 days will be disqualified from any such Competition and another winner will be drawn.



		V. All Winners in respect of the Competition may be	
		 V. All Winners in respect of the Competition may be requested to be photographed so that their photographs may be used for future promotional purposes in relation to the Centre. Promoting platforms will include the Centre social media, website page, and shopping Centre retail industry publications. No fees will be payable in this regard. The Winners will be given the opportunity to decline the publication of their images. VI. The Landlord does not make any representations or give any warranties, whether express or implicit, that the Participant's participation in this Competition will necessarily result in the Participant winning a prize or that the aforesaid Prizes will meet the Participant's unique requirements, preferences, standards, or expectations. VII. To the extent permissible in law, the Landlord is not responsible and cannot be held liable for any accident, injury, harm, death, loss or damages of whatsoever nature, howsoever arising, as a result of the Participant's participation in this Competition, unless the Landlord acted fraudulently or with gross negligence. VIII. Participants are obliged to comply with all applicable laws, including those laws protecting the intellectual property rights of other parties. IX. These T's and C's will be construed, interpreted and enforced in terms of South African law. X. The Landlord will make a final and binding decision in respect of all matters relating to the results, 	
		qualifiers and disputes relating to the Competition and no correspondence will be entered into.	
17.	Amendment of T's and C's	If considered necessary, the Landlord reserves the right to amend the T's and C's by providing reasonable prior notice.	
18.	Marketing Communication	As stated in the Tc's and C's, the Participant agrees that by participating in the Competition, and by completing the Entry Form and indemnity respectively, they grant consent to the Landlord to retain their contact details on its database for purposes of receiving Marketing Information.	
		Should the Participant, prefer not to receive Marketing Information, and does not prefer to have their contact details	



		retained by the Landlord, they may tick the box below and/or notify the Landlord by contacting the Landlord on 011 452 5721 or email KatheerO@redefine.co.za Tick this box if you do NOT CONSENT to receive Marketing Information
		Should the Participant have granted consent, and soon thereafter prefers not to receive Marketing Information, the Participant may contact the Landlord on the contact details.
19.	Any questions, comments or complaints regarding the Competition are to be directed to:	Name: Katheer Ontong (Marketing Manager) Telephone: 011 452 5721 Email: <u>KatheerO@redefine.co.za</u>